

## JOB SUMMARY

We are seeking a highly motivated and enthusiastic individual to join our team as a Shave Ice Shack Attendant. The ideal candidate will be responsible for delivering exceptional customer service to our customers while working in a fast-paced environment. The Shave Ice Shack Attendant will be responsible for preparing and serving shave ice, taking orders, managing inventory, and maintaining the cleanliness of the shack.

## KEY RESPONSIBILITIES

- Greet and welcome customers with a friendly and positive attitude
- Prepare shave ice using various syrups and toppings according to customer preferences
- Operate and maintain the shave ice machine and other equipment
- Handle cash and card payments accurately and efficiently
- Maintain inventory levels of syrups, toppings, and other supplies, and place orders as needed
- Keep the shave ice shack clean and organized, including wiping down counters, washing dishes, and taking out trash
- Follow all health and safety regulations and ensure that food preparation and handling practices are in accordance with standards
- Upsell and promote specials to customers, and provide excellent customer service at all times
- Work collaboratively with team members to ensure that all tasks are completed in a timely and efficient manner
- Attend training sessions as required to stay up-to-date on new products, promotions, and procedures

## QUALIFICATIONS

- Prior experience in a customer service or food service role preferred
- Ability to work in a fast-paced environment and multitask effectively
- Excellent communication and interpersonal skills
- Strong attention to detail and ability to maintain a clean and organized workspace
- Ability to stand for extended periods of time and lift up to 30 pounds
- Flexibility to work on weekends, holidays, and evenings as needed
- Basic math skills and proficiency in handling cash and card payments

If you are passionate about delivering exceptional customer service and enjoy working in a fun and dynamic environment, we encourage you to apply for the Shave Ice Shack Attendant position.